

FROM (Please Print)
COMPANY NAME
YOUR NAME **DATE**
STREET **EMAIL**

CITY/STATE/ZIP **PH. #**

ALL RISK	INSURANCE	STANDARD	LBS.	<input type="checkbox"/> GRD <input type="checkbox"/> 1 DAY	SERV. CHRG.	LABOR CHRG.	MATERIAL	TAX	TOTAL
\$2 PER \$100	VALUE	1ST \$100 FREE		<input type="checkbox"/> 2 DAY <input type="checkbox"/> 3 DAY					

PKG TO (Please Print) MUST LIST ALL CONTENTS
1 COMPANY NAME
1 NAME
1 STREET **STE#**
1 CITY/STATE/ZIP
1 EMAIL
1 PHONE

COMMENTS: GSO Customer Packed
DELIVERY DATE: **TRACKING # -**

2 COMPANY NAME
2 NAME
2 STREET **STE#**
2 CITY/STATE/ZIP
2 EMAIL
2 PHONE

COMMENTS: GSO Customer Packed
DELIVERY DATE: **TRACKING # -**

3 COMPANY NAME
3 NAME
3 STREET **STE#**
3 CITY/STATE/ZIP
3 EMAIL
3 PHONE

COMMENTS: GSO Customer Packed
DELIVERY DATE: **TRACKING # -**

If cardholder is not present at C&C location, please fill out below.
Credit Card Billing Address: **Credit Card #:**
Exp. Date **CCV ()**
Signature

SERVICE AND SUPPLY AGREEMENT TERMS

- Cartons & Crates shall hereafter be referred to as C&C. Any Carrier shall hereafter be referred to as Carrier. Parcels accepted by C&C from customers, hereafter referred to as shipper, are subject to refusal by the Carrier.
- C&C's maximum liability is \$100 on insured items and shipments and/or non-insured items and shipments. Shipper must state and pay for any additional insured value of each parcel shipment.
- C&C shall act as Agent only for the receipt and forwarding of Parcel(s) by the shipper, whose name and address appear on C&C's Parcel Shipping Order, hereafter referred to as PSO, Wine Shipment form, hereafter referred to as WS, and/or other associated paperwork, e-mail, etc. C&C assumes no liability for the successful completion of delivery of the Parcel(s) or the contents thereof. The shipper agrees to hold C&C harmless for damages that may result from negligent or delinquent handling by Carrier. In the event of loss or damage to said Parcel(s), C&C will act as Agent on behalf of Shipper for the filing and processing of claims. It is hereby expressly agreed that C&C shall have no liability if any claim is denied or paid in part by the carrier.
- It is also agreed that, provided the Shipper has indicated the "Declared Value" and paid the appropriate fees, Carriers' liability is limited to the repair or replacement value of lost or damaged items of readily ascertainable market value, not to include items of sentimental value.
- If wine Parcel(s) should arrive damaged, i.e. loss or damage, cork push or seepage, the Receiver must notify C&C within 72 hours of delivery during normal business hours. The Receiver must arrange for inspection of Parcel(s) with the Carrier's local Agent. All packaging materials must be kept for inspection for three (3) months. Claims not made to C&C within 72 hours of the delivery date are waived.
- If non-wine Parcel(s) should arrive damaged, C&C must be notified in writing within 15 days of delivery. The Receiver must arrange for inspection of Parcel(s) with the Carrier's local agent. All packaging materials must be kept for inspection for (3) months. Claims not made in writing within 15 days of delivery are waived.
- C&C is not liable for the failure of the Carrier to properly collect or remit funds for C.O.D. Parcels. Furthermore, Receiver's check shall be accepted for C.O.D.s at Shippers risk unless otherwise noted on C.O.D. tag. Shipper assumes all charges for a C.O.D. shipment if refused by the Consignee.
- Shipper shall not hold C&C liable for failure to make timely delivery on delivery date specified. Any statement by C&C as probable date of delivery by Carrier is a statement of opinion only and shall not be warranted in any manner. C&C shall not be liable for any delays in shipments or deliveries by C&C and/or Carriers.
- All parties agree that in the case of litigation, the venue shall be in Napa County, California, and the prevailing party shall receive reasonable Attorney's fees.
- If Shipper declares shipment is to a commercial destination, but it is found to be residential, shipper authorizes C&C to charge Shipper's credit card or in-house charge account \$25.
- Any items; returned, damaged, or overages, shall be considered unclaimed and abandoned if not picked up by the Shipper or Client within 30 days of C&C notifying the Clients. Any fee based stored items will be considered

abandoned if payment in full for services or products exceeds 30 days of non-payment after C&C has notified the Client of past due charges. If Client shall have failed to give C&C written notice of intention not to abandon or pay, within 30 consecutive days thereafter, C&C may reasonably assume that Client has abandoned the items. C&C shall have the right to proceed to sell or otherwise dispose of any returned, damaged, overage, unclaimed, abandoned, or stored property after 30 days of said notification and there has been no response or arrangements made by Client.

- Following a seven (7) day grace period after C&C's notification of returned Parcel(s), there will be a storage charge of \$20 per week per parcel thereafter. After 30 days from C&C's notification, Parcel(s) will be considered abandoned and C&C shall have the right to proceed to sell or otherwise dispose of said item.
- Ground shipments that have been returned or a re-route (change of address) has been placed, shipment will be charged at Standard Ground Rates. Air shipments that have been returned or a re-route (change of address) has been placed, shipment will be charged Three Day Air rates.
- The foregoing constitutes the complete and full agreement between C&C and Shipper and supersedes all prior and/or subsequent representations either written or verbal.

SHIPPER RESPONSIBILITIES

- The Shipper agrees to provide accurate shipping information: Name/Company, Address, Telephone Number, Email Address, Description/Contents, Value/Insurance, and specify any C.O.D. shipments. C&C shall not be liable for any incorrect information provided by the Shipper, and Shipper agrees to pay any additional costs/fees due to incorrect or incomplete shipping information.
- Shipper agrees to pay C&C all fees prior to shipping unless a billing account has been previously set up.
- Open accounts: Shipper agrees to pay all fees within 15 days from date of shipment. Furthermore, Shipper agrees to pay C&C a 10% finance charge if account becomes 30 days past due as stated in C&C's Credit Application Terms of Agreement. If Shipper pays by the 14th day, please take a 5% discount.

GENERAL AGREEMENT

Services provided under this Agreement do not assure uninterrupted shipping and delivery operation and C&C is not responsible for failure to render services due to causes beyond its control. The Shipper represents that the Shipper is either the Owner or is an Authorized Agent of the Owner to include them under this Agreement for Services or Products.

I agree to the foregoing terms and conditions And that all stated contents and their value that are in the care and custody of C&C are truthful and complete. I am authorized to enter into this Agreement.

Signature: _____ **Print Name:** _____

SUB-TOTAL	
TOTAL CHARGES	
Thank you for shipping via Cartons & Crates	